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IMPACT  
REPORT

*International Institute of  
Metropolitan Detroit*

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# ABOUT US

## *History*

The International Institute of Metropolitan Detroit [IIMD] was founded as a movement in 1919 by Edith Terry Bremer, a Social Worker involved in the Women's Trade Union League and the Settlement Movement.

Ms. Bremmer believed that immigrants were underserved by traditional welfare agencies and created the first International Institute in New York City- founded on the principle that immigrants are best served by immigrants. Thus, IIMD was among the first of 55 International Institutes located in urban areas throughout the United States.

## *Mission & Vision*

IIMD transforms the lives of low-income immigrants and U.S. born Detroiters through innovative solutions leading to economic mobility.

This mission is lead on founding core values: 1. Service; 2. Commitment; 3. Inclusion; and 4. Impact.

IIMD's mission is provided by the following services: 1. Adult Education/Workforce Development/Occupational Training; 2. Job Coaching/Development and Career Pathways; 3. Financial Coaching; 4. Legal Immigration Services; Case Management/Income Support Services; 6. Community Development; and 7. Entrepreneurship Training.

IIMD envisions a more equitable, inclusive and just society.







# 2020 IMPACT

- COVID Rapid Relief
- Adult Education [English as a Second Language, Workforce Preparation and Occupational Training]
- Job Coaching
- Financial Coaching
- Legal Immigration Services
- Case Management/Income Supports Coaching
- Community Development
- Entrepreneurship Training

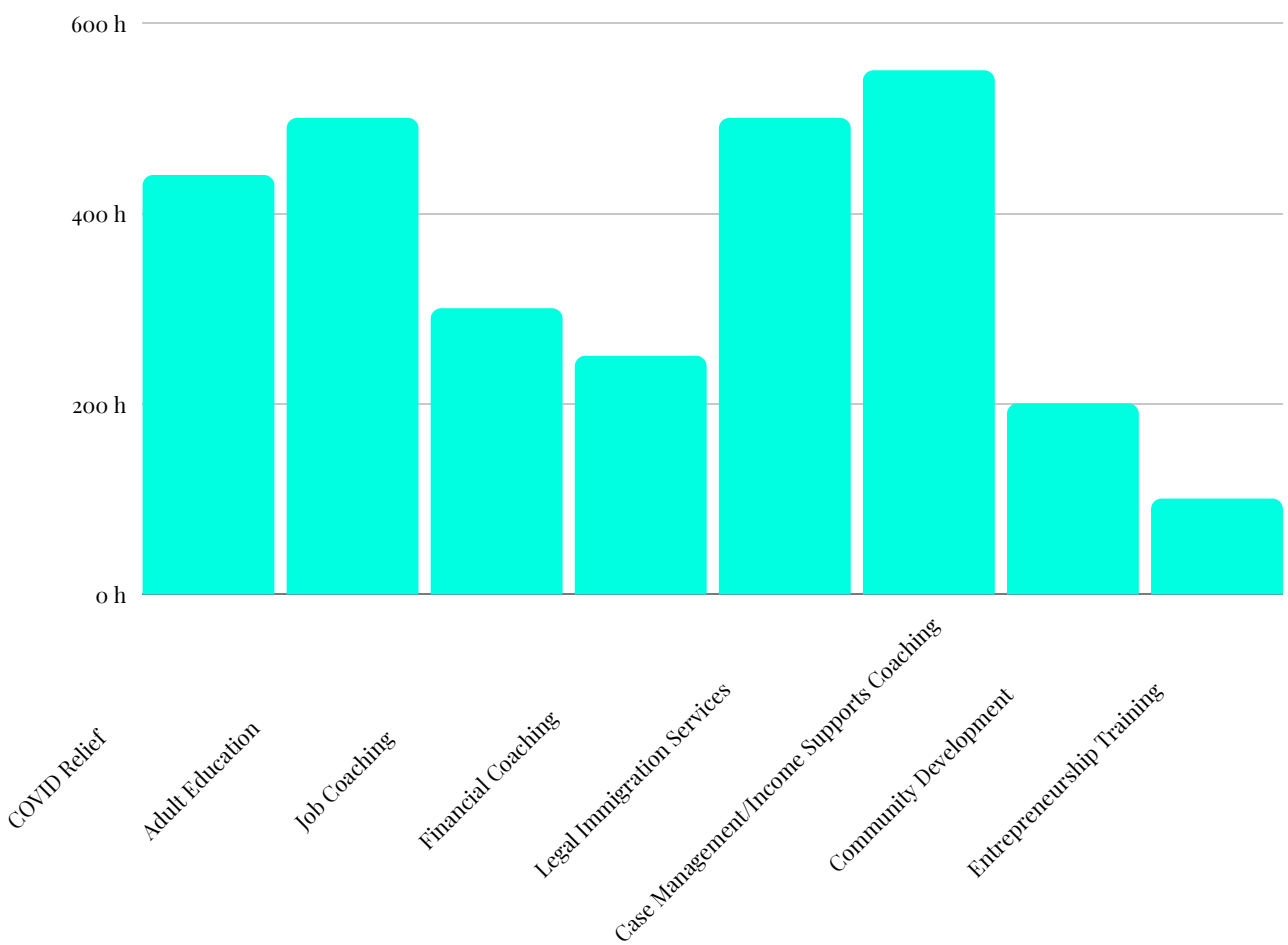


CHART 3.5 IMPACT CHART FOR YEAR 2020

# PROGRAM HIGHLIGHTS

## COVID-19 Rapid Response

- 150 Food Boxes Distributed
- 120 low-income households provided with utility assistance
- 110 low-income individuals provided with mortgage and rental assistance
- 60 low-income individuals provided with \$500.00 cash assistance

## Center for Working Families

- 90% of job seekers received living wage employment
- 80% of job seekers earned increased wages
- 85% of participants increased their credit scores
- 95% of participants received a new state benefit, [e.g., unemployment insurance, etc.]

## Adult Education

- 90% of students advanced two grade levels
- 85% of students successfully completed the program
- 70% of students enrolled in IIMD's Occupational Training program
- 65% of students enrolled in the Occupational Training program received Certified Nursing Assistant [CNA] credential

## Legal Immigration Services

- 95% of all Legal Immigration clients received their naturalized citizenship
- 85% of legal immigration clients received adjustment of status
- 70% of all family reunification cases were successfully reunified with their families

## Community Development

- IIMD and its partner, the Islamic Center of Detroit held 8 community-wide planning session
- 100 1:1 meetings were held with community leaders
- 12 Internal Planning Sessions were conducted
- 45 survey responses were completed
- A comprehensive report was conducted

## Entrepreneurship Training

- 20 students enrolled in the training
- 85% of students successfully passed the training program
- 80% of students successfully opened a small business





# STAFF LIST

- Alex Barton, Job Coach/Workforce Preparation Instructor/Career Pathways Manager
- Donna Beurdgard, Immigration Attorney
- Rodney Benifield, Financial Coach/FAE&T Plus Manager
- Claude Bond, Facilities Coordinator
- Barbra Brooks, Receptionist
- Barbra Burns, Receptionist
- Nada Dalgamouni, Ethnic Enrichment Volunteer
- Yumana Dubaisi, Director Legal Immigration Services
- Juilette Holden, Evening Manager
- Floyd Howard, Facilities Manager
- Mary Lane, DOJ Accredited Representative
- Kaity Nicastri, Paralegal/Immigration Office Manager
- Anne Roth, Director of Grants Administration
- Nene Tesija-Pocedic, DOJ Accredited Representative
- Samer Zadoyan, CWF Coordinator
- Wojciech Zolnowski, Executive Director

# BOARD of DIRECTORS

Dr. Phyllis Noda, President

Reginald A. Pacis, Vice President

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Sahara Russel, Member



# FINANCIAL REPORT

## Revenue

Grants	\$639,627
Individual Donations	\$25,792
Membership Dues	\$27,038
Special Events	\$795.00
Office and Event Space Rentals	\$136,436
Dividends	\$2,848
Total Revenue	\$832,536

## Expenses

Salaries	\$466,211
Taxes & Benefits	\$40,978
Health Insurance	\$30,141
Utilities	\$36,984
Building Maintenance	\$47,482
Supplies	\$15,872
Marketing	\$343.00
Membership Dues	\$10,719
Independent Contractors	\$29,057
Programs	\$92,802
Events	\$3,900
Insurance	\$14,358
Miscellaneous	\$17,937
Depreciation	\$11,227
Total	\$818,011

# LETTER FROM THE DIRECTOR

As IIMD looks back at our achievements, over the century, we also look towards a future where immigrants and refugees are valued and integrated into the fabric of our society. As IIMD's Executive Director, it is a great honor to serve Detroit's most vulnerable by providing the essential services necessary to lift individuals and families out of poverty.

This goal could not be achieved without the dedication of our founders, Edith Terry Bremer and the YWCA. Built on fundamentals of inclusion and service, Ms. Bremer and the YWCA helped welcome thousands of immigrants, providing them with vital programming such as legal immigration, job readiness, and English as a Second language classes.

Although IIMD's programs have adapted throughout time, these services remain at the core of our work. Additionally, the values of inclusion, service, commitment and integrity also remain at the heart of all we do.

IIMD's success would not be possible if it were not for the individuals and families that seek our services each day. I am privileged to serve in my role and deeply humbled by their perseverance, courage, and resilience. Furthermore, IIMD could not exist without its Board of Directors, who so freely donate their time, money, and expertise, ensuring the agency has the resources and support needed to continue providing services.

IIMD also could not operate without the knowledge, experience, expertise and heartfelt compassion of its hardworking staff. IIMD's staff work tirelessly to ensure participants obtain the education, training and legal status necessary to fully become integrated citizens.

Lastly, I would like to thank IIMD's community partners, volunteers, and funding agencies for helping achieve our mission of transforming the lives of low-income immigrants and native born residents.

Sincerely,

Wojciech Zolnowski